

Olga Terezi
Managing Director, Head of Commercial Card
Platform Transformation

Olga Terezi is the Managing Director, Head of Commercial Card Platform Transformation at Bank of America. In her role, she leads the strategic development and execution of a \$35 million annual product roadmap, overseeing global product management efforts for client-facing platforms. With a focus on driving digital payments innovation and enhancing client experiences, she manages a team that delivers impactful solutions across seven global platforms, serving 15,000 clients and 3 million cardholders.

Bringing over 11 years of experience in the financial industry, Olga joined Bank of America in 2018 and has steadily advanced through leadership roles. Notably, she transformed the bank's mobile app from a minimum viable product into a feature-rich platform now used by over 800,000 users. Her leadership contributed to a 32% year-over-year increase in digital adoption, enabling more than 2 million annual card tasks to be completed digitally, reducing call volume by 15%, and earning recognition in the bank's quarterly earnings highlights. She is lauded for her ability to translate client feedback into actionable digital features, enhancing efficiency and satisfaction.

Throughout her career, Olga has been recognized for her leadership excellence. She was selected as one of 270 female leaders across Bank of America globally for the Enterprise Women's Executive Development Program (WEDP), a prestigious initiative designed to foster leadership growth among high-potential women executives. She also plays a key role in diversity and inclusion efforts at the bank, actively mentoring emerging talent and participating in global employee satisfaction initiatives.

Olga holds a Bachelor of Science in Business Administration with dual majors in Finance and Marketing from University. She is a Certified Treasury Professional (CTP) and holds a SAFe® Product Owner/Product Manager certification. Her professional achievements have earned her notable accolades, including the 2023 "Rising Star" Award from the Women in Payments Organization and the 2022 Global Diversity & Inclusion Award, underscoring her commitment to excellence and leadership in the financial services industry.