

Best of both worlds: Automation AND financial benefits

Global Payments and Card Conference 2025



Our Speakers

Ask me about: Developing a program strategy



Susan DomingosSpecialized Product
Sales, Bank of America

Ask me about: Getting internal stakeholders onboard



Kelly BucktonAccounts Payable
Director, Main Line
Health

Ask me about: Understanding timelines to achieve goals



Bill DavisVendor Sales,
Bottomline



ACCOUNTS PAYABLE (AP) AUTOMATION

AP / AR journey and desired outcomes

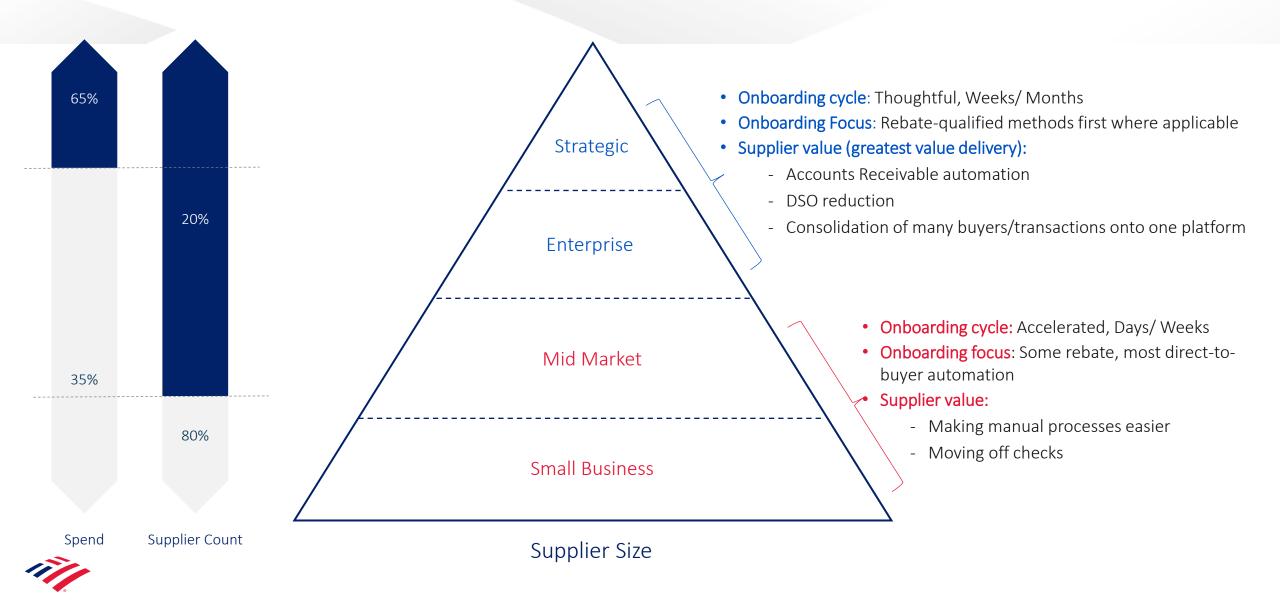
AP & AR both face similar challenges and have similar goals.





ACCOUNTS PAYABLE (AP) AUTOMATION

Supplier tiering drives campaign action and results



ACCOUNTS PAYABLE (AP) AUTOMATION

Engagement motions



Buyer-specific campaigning

- Supplier is a target of a specific Buyer campaign
- Includes 1-1 relationships
- Includes campaign specific messaging

Advantages:

- Buyer Letterhead
- Specific incentives

Disadvantages:

- 1-1 relationships/small volumes, hold less supplier value
- Often a race to automation goals





Network-driven campaigning

- Supplier is payable on network by multiple payers
- Does not include 1-1 relationships
- Network value focused messaging
- Continuously grows programs over time

Advantages:

- More relationships/ transactions = more supplier value
- Not limited by Buyer driven effort/ bandwidth

Disadvantages:

Less Buyer control over campaign / enrollment timing









What's Next:

- Go back to your organization and identify KPIs presented to document holistic program success
- Align strategy within functional groups
- Setup time to have internal conversations as to what success looks like in terms of maximizing financial return and automation value



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